

# Jonelle Boyd

Senior Human-Centered Designer with a Passion for Innovation  
Crafting Intuitive and Engaging Digital Experiences

## EXPERIENCE

### Pulumi

#### Senior User Experience Designer (full-time)

Mar 2022 - April 2025

Responsible for designing and developing new products, features, and experiences that meet user needs and business goals for Pulumi’s SaaS ‘Pulumi Cloud’ app. Also played a key part in building Pulumi's first multi-platform design system.

### Thermo Fisher Scientific

#### Senior UI/UX Designer (contract)

Nov 2020 - Feb 2022

Worked closely with project leads to meet business expectations and requirements - visualizing, designing, and conceptualizing user experiences for the Thermo Fisher eCommerce site and web applications. Also was member of the ‘Komodo’ design system team, building and writing documentation for components to be used within Thermo Fisher sites and applications.

### Charter Communications

#### Senior UX Designer (contract)

Jul 2019 - Nov 2020

Designed internal-facing experiences with UIs for customer representatives and agents, while working with cross-functional teams and different organizations to solve complex workflows and user challenges. Also held a key role in developing the design system for the agent portal, working with members of the customer facing team to create consistency between the two systems.

### Equifax, Inc.

#### Senior UI/UX Designer (full-time)

Mar 2015 - Jul 2019

Partnered with business units, development teams, and other stakeholders to design and define the user experience across a suite of web-based sites and services.

### Sigma-Aldrich Corporation

#### UX Designer (contract)

Jun 2014 - Dec 2014

Helped design the user interface of the Sigma Aldrich eCommerce website as well as other Sigma Aldrich web applications.

### Elsevier, Inc.

#### Junior UI/UX Designer (full-time)

Sep 2011 - Jan 2014

Responsible for creating and maintaining a consistent and customer-friendly design for online portals, applications, products, and marketing promotions.

#### Web Designer (full-time)

Dec 2007 - Sep 2011

Designed and developed promotional websites for nursing & health profession textbooks using basic HTML, JavaScript, CSS, and Flash.

### Meridian Enterprises Corporation

#### Web Designer (consultant/self-employed)

Oct 2006 - Dec 2007

Worked with inhouse IT Team to design HTML and Flash websites and Intranet sites. Designed various Flash and Powerpoint presentations.

## EDUCATION

### Webster University

#### Bachelor of Arts (BA) in Graphic Design

Minor in Web Site Development

2002 - 2005

### Saint Louis Community College

#### Associate of Arts (AA) in Graphic Communications

2000 - 2002

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### Industry Knowledge

User Interface Design

Application Design

Product Design

eCommerce

Design Systems

SaaS

### Tools & Technologies

Figma, Sketch, Invision, Abstract,

Miro, Balsamiq Mockups,

Photoshop, Illustrator, Microsoft

Office, Google Workspace,

Webex, Slack, GitHub, Microsoft

Teams, JIRA

### Other Skills/Knowledge

HTML, CSS, Wordpress

### Social

[jonelleboyd.com](http://jonelleboyd.com)

[linkedin.com/in/jonelle-boyd](https://linkedin.com/in/jonelle-boyd)